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Results from the 2011 FDIC National Survey of Unbanked and Underbanked Households

2011 Reason Household is Unbanked

By Race/Ethnicity

Main Reason Household is Unbanked	All Unbanked	All Unbanked	Race/Ethnicity	Race/Ethnicity	Race/Ethnicity	Race/Ethnicity	Race/Ethnicity	Race/Ethnicity	Race/Ethnicity	Race/Ethnicity
			Black	Black	Hispanic non- Black	Hispanic non- Black	White non- Black non- Hispanic	White non- Black non- Hispanic	Other non- Black non- Hispanic	Other non- Black non- Hispanic
	Numbers (1000s)	Pct of Col	Numbers (1000s)	Pct of Col	Numbers (1000s)	Pct of Col	Numbers (1000s)	Pct of Col	Numbers (1000s)	Pct of Col
All Unbanked Households	9,875	100	3,430	100	2,762	100	3,330	100	353	100
Previously had an account but the bank closed it	632	6.4	261	7.6	102	3.7	246	7.4	23	6.4
Can't open an account due to ID, credit, or banking history problems	648	6.6	165	4.8	310	11.2	159	4.8	14	4.0
Banks do not have convenient hours or locations	141	1.4	40	1.2	48	1.8	46	1.4	7	2.0
Bank account fees or minimum balance requirements are too high	529	5.4	202	5.9	134	4.8	187	5.6	6	1.7
Banks do not offer the needed products or services	41	0.4	9	0.3	12	0.4	20	0.6	-	-
Don't like dealing with and/or don't trust banks	736	7.5	205	6.0	203	7.3	304	9.1	24	6.7
Do not have enough money	3,226	32.7	1,230	35.9	902	32.7	971	29.2	123	34.9
Do not know how to open or manage an account	126	1.3	40	1.2	36	1.3	49	1.5	2	0.5
Do not need or want an account	2,070	21.0	707	20.6	610	22.1	675	20.3	79	22.3
Other/None of the above	1,301	13.2	406	11.8	306	11.1	524	15.7	65	18.5
Do not know/Refused	425	4.3	165	4.8	100	3.6	149	4.5	11	3.0

Notes:

- = For this table cell there were so few sample respondents (in some cases zero) reporting that the estimated universe proportion round to 0.0 percent. It is estimated that the true value is only slightly greater than zero.

Households are identified as unbanked if they answered "no" to the question, "Do you or does anyone in your household currently have a checking or savings account?"

The demographic characteristics of a household, such as race, age, education, and employment, are taken to be those of the owner or renter of the home (i.e., "householder"), unless the characteristic is one defined at the household level, such as income or household type.

Differences within groups may or may not be statistically significant.

Refer to 2011 FDIC National Survey of Unbanked and Underbanked Households and FDIC Technical Notes for terms, definitions, and methodological notes. Figures do not always reconcile to totals because of rounding.

2011 FDIC National Survey of Unbanked and Underbanked Households

2011 Technical Notes